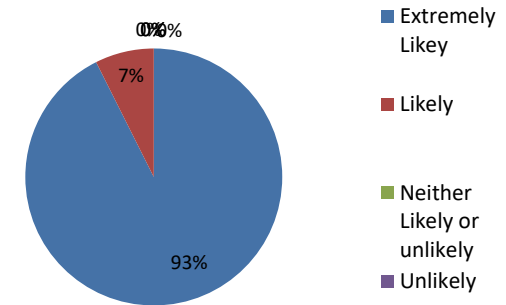


Period: May 2025  
No. of Surveys: 27

## Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likely	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
<b>Total</b>	25	2	0	0	0	0	27
<b>Extremely Likey</b>	25	0	0	0	0	0	
<b>Likely</b>	0	2	0	0	0	0	
<b>Neither Likely or unlikely</b>	0	0	0	0	0	0	
<b>Unlikely</b>	0	0	0	0	0	0	
<b>Extremely unlikely</b>	0	0	0	0	0	0	
<b>Don't Know</b>	0	0	0	0	0	0	



### Comments, Feedback & Actions:

\*\*Likely\*\*The practice are generally caring and helpful. Receptionist is very kind and helpful. It takes a while to take the appointment. \*\* Very good surgery, Receptionist is very helpful\*\* Friendly staff at front desk - always helpful, DR's attentive. \*\*Never had any complaint. Maria is very helpful and professional. \*\*I have been at this practice for many years and the reception team is very helpful and polite and the GP is very professional and takes time to listen and help in every way they can. Appointments are given in a timely manner. \*\*I have always found the doctors and staff extremely helpful & pleasant & I am always able to set an appointment. Kully is an excellent receptionist. \*\*Been here for very long time, excellent service always doctors are amazing and receptionist is very helpful. \*\*I have already recommended this GP practice to friends as I am usually always able to get an appointment on the same day. Reception are friendly, approachable and professional and my GP is helpful, informative and I feel confident in the action/course of treatment she advises. \*\*Always appointment available. friendly staff. Doctors are very good. \*\*I am very happy with the service, GP and nurse are very good and reception very helpful and friendly. \*\*My family and me have been registered for many years. We have good relationship with Doctors, who are helpful and understanding, especially with my son who has Learning difficulty. The nurse is very good and reception staff are very helpful. \*\*Great surgery, Maria HCA always helpful with the appointments, really appreciate all the help you do. \*\*Thanks for everything you do for me. Reception staff is excellent and very helpful. Doctors are amazing. \*\*I always get a same day appointment. I have been with this doctor for many years. \*\*I am so happy for everything in the surgery. \*\*Happy with GPs. Treated properly. Receptionist, HCA & nurse give proper advice and treat us nicely. \*\*Friendly staff always happy to help and book appointment very quickly. \*\*I am very happy with my GP surgery. The staff are amazing especially the nurse who helped me with my weight loss and always gives good care and the GP is very good. \*\*It is usually easy to get an appointment, the staff are friendly and professional and care is very good. \*\*Very good team helpful, knowledgeable. Always go above & beyond. \*\*I have been with this surgery as a number of years always helped accordingly when I need an appointment, reception staff are brilliant + Dr Sheena is a valuable doctor. \*\*Been coming to the practice 20+ years and it is always been the best for my family and always been there when we have needed them. \*\*Everyone is speaking nicely and GPs treating well. Happy with the treatment. \*\*The good thing about this GP practice. When you come in you get to see a doctor the same day or following day. \*\*For years I have been with this doctor. I have no fault in any way. She is very understanding and her help is superlative and always 10/10 Receptionist that always help with good compliments. \*\*GP service is excellent. \*\*Great service, always helpful and kind.

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity. Please send timing leaflet to